PAMODZI CREATIVES
PRIVERCY POLICY

Updated for 2026-27 UK GDPR & DUAA Compliance

Privacy Lead: Alison Lee
Director **Email:** tribe@pamodzicreatives.com

What information do we collect?

We may collect and maintain personally identifiable information about you, which might include names, date of birth, email address, postal address, telephone number and credit/debit card details.

How do we collect information?

We obtain personal information from you when you enquire about or use our support services, become a member, register for our email newsletters, make a donation to us or when you otherwise voluntarily provide us with personal information.

How do we use this information?

We use your personal information to provide you with the services, products or information you have requested, to keep you up to date about any changes to our services, for administration purposes, and to further the goals of the community interest organisation.

We process personal data under the lawful bases set out in UK GDPR, including **consent**, **contract**, **legal obligation**, and **recognised legitimate interests** (introduced under the Data Use and Access Act 2025). Recognised legitimate interests may include direct marketing, internal administration, and network and information security.

Pamodzi Creatives does **not** currently use automated decision-making that has legal or significant effects. If this changes, we will update this policy and ensure your right to request human review and challenge any automated decisions.

Do we use cookies?

Cookies are small pieces of information sent by a web server to a web browser, which enables the server to collect information from the browser. They are stored as small text files on your computer's hard drive.

Pamodzi Creatives' website uses cookies to ensure that you can interact with our website successfully. We use cookies to help us understand what our users' interests and preferences are, as well as help ensure that the website is as user-friendly as possible.

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Under updated UK rules (2026), certain cookies may be used without consent where strictly necessary for website functionality. For all other cookies, we request your consent. To learn more about how this website uses cookies, read our cookie policy.

How do we protect personal information?

We take all reasonable precautions to ensure that all information disclosed to us via the website is kept secure, accurate and up to date, and is only stored for as long as necessary for the purposes of its intended use.

We use a secure server when you make a donation to us via our website. Occasionally our website may contain links to other websites. Pamodzi Creatives CIC is not responsible for the content or privacy policy of other websites.

Your rights

You have the right to access, update or remove the personal information that we have stored about you by contacting us at **tribe@pamodzicreatives.com**.

We will respond to requests within **one month**, in line with UK GDPR. Where a request is complex or clarification is required, we may pause (“stop the clock”) while we seek further information.

Please note that certain information is necessary in order to provide you with the services that you have requested. If your information is removed, it may affect our ability to fulfil any request.

How to complain

You have the right to complain to us about how we handle your personal data. Please email **tribe@pamodzicreatives.com**. We will acknowledge your complaint within **30 days**, as required under the Data Use and Access Act 2025 (in force from June 2026).

If you remain dissatisfied, you may escalate your complaint to the Information Commissioner’s Office (ICO).

Monitoring

We will maintain and review this policy annually and consideration will be given, if necessary, to adjusting this policy to reflect any legislative changes.

Approved by :

Alison Lee
Governance and Compliance Director

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Signed By :

Roni Edwards-Wilson
CEO

Signature: 

Date: September 2026

Next Review: September 2027